

International Computer Refurbisher Summit 2011

Schedule of Events

Wednesday November 9, 2011

Time	Topic	Presented by
8:30am - 4:00pm	Microsoft Refurbisher Preinstallation Kit (RPK) Training	Mike Furst, PCRR
8:30am - 5:00pm	2nd Annual Affiliate Network Conference	Bill Rappel, CFY

Thursday November 10, 2011

Time	Topic	Presented by
8:00am	Introduction and Welcome to Austin	Willie Cade, PCRR & Jeff Kendall, Goodwill of Austin
8:30am	Keynote: Building Value on PC reuse	Sean Nicholson, Microsoft
10:00am	Break	
10:30am	General Session: Overview of a Small, Medium & Large Refurbisher	Moderator: Eric Harris, IRSI Panel Members: Christian Mendelsohn Loaves, Fishes and Computers; Ben Delaney, ReliaTech; & Erez Pikar, CDI
12:00pm	Lunch	

Concurrent Session 1

1:00pm	How to promote sustainable IT and security within asset disposition	John Sutton, ADISA
1:00pm	Student and volunteer refurbishment programs: How to make them successful with proper training and management.	Don Kent, Net Literacy & Chuck Drake, Virginia Star
1:00pm	Imaging options: what type of software can you use?	Michael Furst, PCRR
1:00pm	Data Wiping Procedures: who, what, where, how and why.	Karen Fedder, Blancco

Concurrent Session 2

2:00pm	Sysprep for Windows 7	Pat Furr, Computers for Classrooms
2:00pm	Managing successful school partnerships	Alina Klein, Texcellence Computer Program
2:00pm	Asset Recovery Financial Models: how do the bigger players make their living?	Erez Pikar, CDI

Concurrent Session 3

3:00pm	Setting the standard for reuse in Canada: challenges and lessons learned	Sean De Vries, Director, Recycler Qualification Office
3:00pm	Tracking software for the entire refurbishing process	Bob Townley, Community Computer Connection
3:00pm	Insight to RDC's exporting standards, preconceptions and market differentials	Gerry Hackett, RDC

Concurrent Session 4

4:00pm	How can we work together? Using the Common Thread of Digital Learning to Build Sustainable Partnerships	Bill Rappel, Computers For Youth
4:00pm	How to properly choose a downstream vendor	Joe Clayton, Synergy Recycling & Nichole Delich, Greeneye Partners
4:00pm	Customer Relations: Stories of effective tech support	Willie Cade, PCRR

Friday November 11, 2011

Time	Topic	Presented by
8:00am	Keynote: Hot topics in Refurbishment from someone with a front row view	Jerry Powell, E-Scrap News
9:00am	General Session: Hardware testing	Moderator: Jim Lynch, Tech Soup Panel: Pat Furr, Computers for Classrooms; Jeff Zeigler, TechTurn & Paul Bessey, Batteries Plus
10:30am	Break	
10:45am	General Session: Material Recovery	Moderator: Willie Cade, PCRR Panel: Len Stack, SIPI Metals, Walt Fischer, Cincinnati Computer Corporate John Bullock, Co-Chair of Material Recovery Project Group for PACF
12:00pm	Lunch	

Concurrent Session 5

1:00pm	Double edged Opportunity: Making the most of the emerging data protection Imperative	Bob Johnson, NAID
1:00pm	Community outreach: connecting with the people you serve	Christine Banks, Goodwill Industries of Central Texas
1:00pm	Program Research	Rob Fairlie, The University of California Santa Cruz

Concurrent Session 6

2:00pm	Distribution Model that ReBoot uses for getting donations and drop-off of refurbished computer and laptop requests throughout the State of Georgia and South Carolina	Bob Rust, ReBoot
2:00pm	The latest malware, Trojans and virus removal procedures: The type of attacks and methods of removing the viruses without having to reload	Ryan McDowell, Community Computer Connection
2:00pm	What you should include in an Image: open source software options, educational content, online vs. pre installed.	Ken Nelson, The Digital Divide Initiative